

# Learning and Development

## Mentor eGuiding Modules

### 2024



#### eGuiding modules required for Mentor Training

The following eGuiding modules are required as part of the Mentor Training:

- GGV – Mentors
- GGV – Mentor Skills

They can be found as *GGV – Mentor Online Training* course on the eGuiding platform.

#### GGV – Mentor eGuiding module

##### Learning Outcomes

At the end of this module, learners will be able to:

- support a new Leader/Manager as they progress through their qualification
- develop a learning plan with the new Leader/Manager
- Monitor the new Leader's or Manager's progress, ensuring they meet required standards
- Complete administrative requirements, including Recognition of Prior Learning, Induction, activity sign off and Qualification completion.

##### Slide Topics

- New volunteers - Induction and Onboarding
- Steps to Qualification
- Role of Mentor
- Who appoints the Mentor
- Where the Mentor is appointed to
- Who can be a Mentor
- Blended Learning
- Qualification Passport
- Mentoring
- Text (reading)
- eGuiding
- Experiential learning
- Qualification Trigger Points

## GGV – Mentor Skills eGuiding module

<b>Learning Outcomes</b>	At the end of this module, learners will be able to: <ul style="list-style-type: none"><li>– Identify the multiple approaches to learning and their relative effectiveness</li><li>– Implement active listening</li><li>– Explain the characteristics of effective questioning</li><li>– Identify the key components to positive and informative observation</li><li>– Implement the GROW model of coaching</li><li>– Build and develop trust</li></ul>
<b>Slide Topics</b>	<ul style="list-style-type: none"><li>– Adult learning</li><li>– Learning approach of the ALQP</li><li>– Active Listening</li><li>– Effective Questioning</li><li>– Observing</li><li>– Coaching - including using GROW model</li><li>– Building trust</li></ul>